

Kegonsa Sanitary District

2240 US Highway 51
P.O. Box 486
Stoughton, WI 53589

(608)873-0230 or 800-474-0230
Sewer Emergency (608)843-6026
info@KegonsaSanitaryDistrict.com

June 2016—Message From The Commissioners

What is Under the Ground?

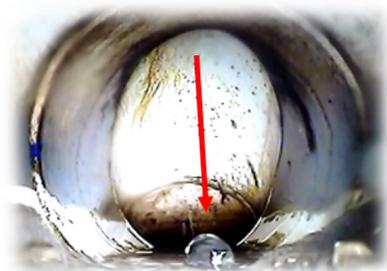


The majority of the customers in the District are served by a grinder pump as shown in this diagram. Each homeowner is responsible for the sewer lateral from their home to the grinder pump basin. Our staff recently learned at a DNR training session that it would be a very good idea for **homeowners** to televise their lateral at least once every 3-5 years. It is a good idea to have a visual record of your sewer lateral and watch for conditions that could cause a backup in your basement. Note the condition of the following:

- Are tree roots an issue?
- Is oil and grease present?
- Any pipe collapses?
- Are there any leaks in the lateral?

The District is actively televising gravity mains looking for infiltration. Gravity customers should also have their sewer lateral televised looking for the same conditions. If you do have your lateral televised and a problem is found, contact the District office. The service operator on duty **must** be present when any repair is made to the sewer system.

Below are photos of lateral leaks we have recently discovered and are in the process of fixing. The leak on the bottom right is on a metered lateral. We know we will eliminate 700,000 gallons of clear water entering the system in a year's time.



Inflow and Infiltration

The total portion of user charges, which are attributable to wastewater treatment services and paid by the Kegonsa Sanitary District to Madison Metropolitan Sewerage District (MMSD) from April 1, 2015 through March 31, 2016 was **\$118,965.54**. In this time period the District pumped 49,471,291 gallons to MMSD for treatment. We are excited to see that KSD pumped 19,000,000 gallons less than the previous time period. We are identifying clear water leaks and repairing them. Even though the District is sending less gallons to MMSD to treat, MMSD has raised their rates by 7.1% in 2015 and by 8.63% for 2016. We all need to do our part and make sure sump pumps are not connected to the sewer system and if lateral's are leaking they are repaired. Remember it is a violation of KSD's Sewer Use Ordinance and MMSD's Sewer Use Ordinance to discharge clear water into the sanitary sewer.

We know you are concerned with the sewer charge rate. Following is a comparison of gallons pumped to MMSD and what we were charge for treatment in the past five years:

Date	Charged	Gallons
04/01/2015-03/31/2016	\$118,965.54	49,471,291
04/01/2014-03/31/2015	\$115,953.47	68,529,150
04/01/2013-03/31/2014	\$95,988.70	64,239,475
04/01/2012-03/31/2013	\$82,726.71	48,524,988
04/01/2011-03/31/2012	\$73,784.61	49,521,381

We're on the Web!

The District has a link on the Town of Dunn's website! The Town's web address is:

[www.http://town.dunn.wi.us/](http://town.dunn.wi.us/)

Once there you will find our contact information, sign-up form for automatic billing and a link to our latest Newsletter.

Services
Law Enforcement, Fire, and EMS
Youth & Senior Centers
Sanitary Districts
Sanitary Districts #1, #3, and #4
Sanitary District #2 (Kegonsa Sanitary District)

Are You A Snowbird?

Recently the District started using bulk mailing services to mail your quarterly user charges. If you know you will be at a different address for an extended length of time, please call the office and let Cindy know. We want to make sure you receive your billing in a timely matter.

Commissioners

Mike Sherry, President
Dan Hillery, Secretary
Mike Petersen, Treasurer

Office Hours

Monday, Wednesday, Thursday, and Friday
8:00 a.m. to noon

Service Operators are on Duty

Monday-Friday
8:00 a.m.- 4:00 p.m.

- The Commission's regular monthly meeting is generally held the first Monday of each month. Agendas are posted at Dunn Town Hall, Quick Stop, and the Sanitary District Office.
- Please continue to send your sewer user charge payments directly to the Sanitary District office to be processed. The address to send your payments to is:
PO Box 486
Stoughton, WI 53589
- For those of you who **share grinder pumps**, we believe that \$17 per home, per year is accurate for the power cost to run the grinder pump(s). If you share a grinder pump with your neighbor and the electricity to run the grinder pump comes from their home, you should be paying your neighbor your share of the electricity to run the grinder pump. It is your job to be a good neighbor.

What Should Go In The Toilet?

What should you put in the toilet? That's simple...

Piddle, Poop, and Paper!
(and we mean toilet paper)

That's it, nothing else.

We have all seen the TV ads with manufacturer's claiming their toilet can flush anything! Well, their claims may be true, but the KSD Sewer Use Ordinance and our grinder pump manufacturer have the following guidelines for items that **should not** be introduced into the sewer, either directly or through a kitchen waste disposal unit:

- Goldfish stone, when cleaning fish tanks, **do not flush** the rocks down the toilet!
- Seafood shells, egg shells
- Sanitary napkins or tampons. Place personal hygiene products and feminine products in a wastebasket and dispose of it in your garbage.
- Diapers, socks, rags, or cloth
- Collect grease and fats in a heat-resistant container, **cool**, and dispose of it in your garbage.
- Collect animal waste and dispose of it in your garbage. **No kitty litter in the toilet!**
- Cleaning rags should be disposed of in your garbage! This includes baby wipes and personal care wipes.
- Batteries
- Glass
- Metal
- Plastic objects (toys, utensils, etc.)
- Coffee grounds
- Paint—not rinsing a paintbrush, but half a gallon of left over paint.

If we find negligence on the part of the homeowner for the grinder pump failing, the homeowner will be charged for the repairs!

Automatic Bill Payment Program

We are pleased to be able to offer you this convenient way to pay your quarterly sewer user charges. Currently, 224 customers are using the program. If you choose to sign up, this service will start with the September 1, 2016 billing. There are no charges for this service, but just like when you pay with a check, any transfers refused because of insufficient funds or a closed account will incur a service charge of \$25. To help save on billing costs, it is OK to **prepay** your sewer user charge if you would like. This is available to both automatic bill payment customers and mail-in customers. Contact Cindy in the office if you have questions.

Automatic Bill Payment Enrollment Form (Please Print)

Customer Name: _____ Daytime Phone: _____

Mailing Address: _____ City: _____ State: _____ Zip: _____

New Sign up Change (Checking Account)

Kegonsa Sanitary District Account Number: _____

I hereby authorize the Kegonsa Sanitary District to charge my checking account quarterly for sewer user charges until further notice.

Signature: _____ Date: _____

You must include a **voided check** so that we can record the correct banking information. Please return this form to the District office. Kegonsa Sanitary District, PO Box 486, Stoughton, WI 53589.